

Module 9: Consumer Skills

Consumer Protection Agency Presentation Rubric

	20 points	15 points	10 points	5 points
History and Responsibilities	Accurate and thorough description of agency location, history and responsibilities of branches.	Accurate description of agency location, history and responsibilities of branches.	Description of agency location, history and responsibilities of branches includes one or two inaccuracies.	Description of agency location, history and responsibilities of branches includes three or more inaccuracies.
Consumer Rights	Accurate and thorough description of agency's enforcement of consumer protection laws, consumer protection rights, and steps for reporting violations of rights.	Accurate description of agency's enforcement of consumer protection laws, consumer protection rights, and steps for reporting violations of rights.	Description of agency's enforcement of consumer protection laws, consumer protection rights, and steps for reporting violations of rights includes one or two inaccuracies.	Description of agency's enforcement of consumer protection laws, consumer protection rights, and steps for reporting violations of rights includes three or more inaccuracies.
Agency Analysis	Accurate and thorough description of agency's greatest failings, how the agency could do a better job, and what might happen if we did not have the agency.	Accurate description of agency's greatest failings, how the agency could do a better job, and what might happen if we did not have the agency.	Description of agency's greatest failings, how the agency could do a better job, and what might happen if we did not have the agency contains one or two misunderstandings.	Description of agency's greatest failings, how the agency could do a better job, and what might happen if we did not have the agency contains three or more misunderstandings.
Multimedia	All multimedia is appropriate to the content (size and colors) and supports the topic.	Most multimedia is attractive, appropriate to the content and supports the topic.	All multimedia is attractive but a few do not support the topic.	Several pieces of multimedia are unattractive AND detract from the content of the presentation.
Writing Style	Presentation has no misspellings or grammatical errors. Writing is in your own words and all sources of information are properly cited.	Presentation has 1-2 misspellings or grammatical errors. Writing is in your own words and all sources of information are properly cited.	Presentation has 2-3 misspellings or grammatical errors. Writing is in your own words, but proper citations are not included.	Presentation includes many spelling and grammatical errors that interfere with understanding. Copied information word for word and proper citations are not included.